



## **Ark Housing Association Ltd - Annual Assurance Statement 2024**

We have carried out a robust assessment of the evidence held against the standards and guidance statements within the Regulatory Framework.

We are fully compliant with the regulatory requirements set out in Chapter 3 of the Regulatory Framework. This includes that we:

- Comply with the Standards of Governance and Financial Management for Registered Social Landlords.
- Achieve all the standards and outcomes in the Scottish Social Housing Charter for tenants, people who are homeless and others who use our services.
- Meet all relevant legislative duties

The Board of Management has considered sufficient evidence, which to the best of our knowledge and belief, we have assurance of compliance with the other parts of the Regulatory Framework.

### **Equalities, Diversity, Inclusion and Human Rights**

#### **Monitoring Data**

Ark collect's equalities data as part of our data collection from tenants, in line with the National Guidance on Equality Data Collection update published by the SFHA in April 2022. The provision of personal data by tenants to Ark is voluntary and we have taken the approach to gather as much data as possible at the point of new tenants coming to Ark and we have established a process where we can gather information from tenants who have been with Ark for some time.

We will aim to gather full equalities data from tenants and ensure we are compliant with this requirement, while adhering to the principles of the GDPR.

We have implemented our Equality, Diversity, Inclusion and Human Rights Strategy for 2023-26.

#### **Tenant Safety**

Ark has in place systems and processes to determine compliance with the key areas of tenant safety identified by the SHR. Our processes determine compliance with:

- Gas Safety Checks
- Electrical Safety Checks
- Mould and Dampness Framework
- Legionella Testing
- Fire Safety Checks

- Asbestos Management
- Lift Management

Ark introduced a tenant and property compliance officer role following an external audit and internal review to support our commitment to prioritising tenant and resident safety, bringing expertise and improved monitoring and reporting. Ark also provided training to governing body members on tenant and resident safety, ensuring the governing body understand the relevant requirements and are able to provide effective scrutiny. We have obtained external support to provide us with additional assurance that our approach is effective and robust and can confirm we are fully compliant with all areas of tenants' safety

We approved our Annual Assurance Statement at the meeting of our Board of Management on 29<sup>th</sup> August 2024.

Signed on behalf of the Ark Housing Association Ltd Board of Management.

**Ian Logan**  
**Chair of the Board of Management**

**Date: 29/08/24**